

Lancashire Health and Wellbeing Board

Meeting to be held on 16th July 2015

Transforming Care for people with a learning disability – Response to Winterbourne View

Contact for further information:

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Executive Summary

The report provides the board with a summary of issues associated with the Transforming Care agenda, an update on progress Pan Lancashire on the agenda, and informs members of Lancashire's inclusion in a National "Fast Track" programme, a strategically led collaboration of CCGs, local authorities and NHS England specialised commissioners, where the transformation needed can be planned and implemented at a greater speed.

Recommendation/s

The Health and Wellbeing Board is recommended to note the progress made in developing the Transforming Care agenda in Lancashire and agree to provide future support and challenge that will enable effective engagement in the fast track programme.

Background

Summary of key findings from Winterbourne - following the Panorama programme broadcast in May 2011 which exposed the abuse at Winterbourne View, the DH published a report and action plan titled 'Transforming Care'. The report focuses on the care and support experienced by all children, young people and adults with learning disabilities or autism who may also have mental health conditions or behave in ways that are described as challenging.

Issues highlighted in the Winterbourne report include the very high number of recorded physical interventions, evidence of poor quality healthcare, routine healthcare needs not being attended to and families and other visitors not allowed access to the wards or individual patients' bedrooms. Individuals also had limited access to advocacy and complaints were not dealt with. The review found widespread failings in service design, failure of commissioning, and failure to transform services in line with established good practice.

Winterbourne View - The Bubb report (Winterbourne View – Time for Change, November 2014) reinforced and escalated previous policy drivers and requirements in relation to how people with a learning disability are supported. It emphasised a lack of progress and failures to meet the expectations and pace within the National and Local Action Plans on Winterbourne/ Transforming Care. The report is directive about how commissioners need to respond to the agenda, specifying the need for 'one shared plan', 'one lead commissioner' and ultimately, 'one pooled budget'.

National issues are reflected locally in Lancashire and there have been previous papers to both explore and highlight the issues through partnership arrangements with the aim of mobilising partners into action

The current situation in Lancashire - a review in May 2015 of progress towards responding to the Transforming Care agenda was undertaken by Lancashire County Council (LCC) following a request from Collaborative Commissioning Board CCB for LCC to provide programme management support for the piece of work. This highlighted a number of strategic issues limiting progress including:

- The lack of 'one shared plan'
- No identified 'lead commissioner'
- No agreed, co-produced Vision for achieving change on the agenda
- Unclear governance arrangements
- Lack of clarity around the status and structure of current pooled budget arrangements.

[A link to Collaborative Commissioning Board - Learning Disabilities Proposal](#)

Fast Track - Transforming Care for people with a learning disability - Lancashire's inclusion in this programme ([link to Fast Track information](#)) provides the impetus and identified strategic leadership, for the necessary collaboration across CCGs, local authorities, NHS England specialised commissioners, providers and stakeholders to plan for and drive the transformation required for the LD community. Prior to the Fast Track development agreement had been gained

- for Programme Office Support from LCC to support the development of a new strategic action plan – a project mandate and project brief is partially prepared which will need updating in light of the Fast Track
- for Higher Level support from Adult Social Care LCC– an Area Operations Manager and a Principle Social Worker will be identified to work closely together to lead on the Transforming Care agenda from a Social Work perspective
- for support with capacity to develop the Transforming Care action plan for Lancashire from CSU Service Redesign
- for agreement from the LD Commissioners Network to develop a Pan Lancashire Shared Vision & Action Plan

The following priorities have been included in the letter to NHS England detailing Lancashire's requirements for a bespoke package of support from the Fast Track programme. Jan Ledward, Chief Operating Officer for Preston/Chorley & South Ribble CCG has been identified as SRO to lead the process and has submitted the response in line with the proposals agreed as

1. Project management
 - Support the development of an agreed Strategic Vision
 - Project support to provide structure, identify priorities and produce robust plan
 - Process mapping develop systems and consistency of approach
 - Centralise or streamline meetings to reduce duplication and effort
2. Clinical leadership.
3. Social work leadership - Operational involvement (expertise) and joint working from LD Health Teams and Social Work.
4. Carer and user involvement and engagement.
5. Legal advice.
6. Market management – intelligence, engagement & modelling new models of care.
7. Personal Health Budget advice and support/advocacy.

Governance – through the following link the governance framework for the LD transformation programme for Lancashire can be accessed [Governance Framework](#)

List of background papers

Winterbourne View Review *Concordat: Programme of Action* – Department of Health 2012

Transforming care: A National Response to Winterbourne View Hospital - Department of Health Dec 2012

Winterbourne View – Time for Change, Transforming Care and Commissioning Group, 2014

Transforming Care for People with Learning Disabilities - Next Steps – Progress report from the Transforming Care Delivery Board 2015